Network Policy

We will update this policy as necessary to stay compliant with relevant laws and to improve the business.

IP Addresses
IP addresses are assigned as per ARIN policy. 1 IP address are included with each dedicated server free of charge. Additional IP addresses can be provided at a cost of $2 per IP,. All IP addresses remain the property of Silver Hosting Network, LLC and assignments of IP addresses to customers will be revoked when service is cancelled or suspended, if IP addresses are not being used, or if IP addresses are being used in a way inconsistent with ARIN or Against our policies.

Bandwidth Policies
Unmetered usage:
Some services provided by Silver Hosting Network, LLC include unmetered bandwidth. This means that there are no overage charges and no monthly usage limits, and the customer may use as much bandwidth as their port speed will allow, 24/7 if they want to. Unmetered bandwidth is normally expected to be available to the customer at the full port speed that they are purchasing, but is not dedicated or guaranteed to operate at that full speed at all times.

Metered usage:
Some services provided by Silver Hosting Network, LLC include metered bandwidth. This means that a customer will be given an allowed monthly transfer limit, along with a port speed which is capable of exceeding this monthly limit if it were to be used at its maximum speed continuously. The customer recognizes that it is their responsibility to stay within this transfer limit to avoid any overage charges. For customers who exceed their bandwidth allotment, they will be asked to upgrade to a higher plan that will accommodate their increased usage levels. Failure to stay within the specified transfer limits, combined with a refusal to upgrade to a higher service plan, may result in the server's connection speed being limited, or the service being suspended. Bandwidth is metered outbound from the server to the internet. Inbound traffic (from the internet to the server) is not counted against a customer's transfer limits.

Content Policies
Content Monitoring:
The content and type of usage of the service is not regularly monitored for violation of these terms or of applicable law. In the course of performing other duties related to operating Silver Hosting Network, LLC , we may become aware of activities that are in violation of this agreement or applicable law. Upon noticing or being informed of these violations, we may take appropriate action, which, depending on the nature of the infraction, may include a warning, temporary or permanent service suspension, or, in cases of exploitation of children or other serious crimes, notification to the proper authorities. Even if we become aware of a specific violation, this does not obligate us to regularly monitor for future violations by the same customer or any other customer, as we do not have the resources nor the authority to

regularly monitor customers in this way. We may, however, monitor the quantity of resources used, such as bandwidth, ram, cpu time, disk space, disk i/o and other statistical information, to ensure proper billing, capacity planning, and service reliability.

Adult content:
All adult content is not allowed.

Bit Torrent:
Legal usage of bittorrent is allowed, including running trackers, clients, or websites for non-copyright-infringing material. Laws regarding copyright infringement will apply, according to applicable US law. Frequent or unresolved DMCA complaints regarding bittorrent usage may be grounds for service suspension.

IRC:
Because IRC usage attracts a disproportionate amount of denial of service attacks, the Silver Hosting Network, LLC does not allow usage of IRC clients, servers, bots, or other IRC technology. Customers who are found to be running IRC servers, clients, or bots, may have their service suspended, temporarily or permanently, at the discretion of Silver Hosting Network, LLC. Customers who knowingly run IRC servers, clients, or bots, which are targeted by DoS attacks, may have their service permanently suspended without refund, at the sole discretion of Silver Hosting Network, LLC.

Proxies:
Proxies which are not the cause of frequent or unresolved abuse issues are allowed. Customers who operate proxies which are subject to repeated and disproportionate levels of abuse may have their service suspended. Silver Hosting Network, LLCwill not "rotate" or otherwise frequently change IP addresses on request for proxy operators.

TOR Relays:
We do not allow the use of our network to operate ToR relays.

Unauthorized or Pirated Software:
Use of, or distribution of "nulled" scripts, control panels, billing software, or use or distribution of other pirated or illegally modified software, is not allowed on Silver Hosting Network, LLC servers or on the Silver Hosting Network, LLC. It is forbidden to use Silver Hosting Network, LLC servers to host pirated / "nulled" software, including control panels and billing software. This includes, but is not limited to, "nulled" whmcs, solusvm, cpanel, litespeed, and other software. Silver Hosting Network, LLC will not provide -any- technical support for any server found to be running pirated / nulled system software or control panels. Silver Hosting Network, LLC, at its sole discretion, if it learns a customer's server is being used to host pirated software, may choose to terminate customer's service without refund.